

# Speaking Paper

Exam Center \_\_\_\_\_  
Date of test \_\_\_\_\_  
Test-taker ID \_\_\_\_\_

<http://medicalenglishtests.eu/>



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## INTRODUCTORY TALK

The examiner at each level will ask the candidate one introductory question:  
**Tell me/us in a few words about yourself and your professional duties.**

Then examiner will ask three questions on one of the topics listed below.

- 1. Choice of profession.**
- 2. Education of pharmaceutical professionals.**
- 3. Daily routine of the professional.**
- 4. Future perspectives of the profession.**
- 5. Pharmaceutical research and development.**
- 6. Pharmacist-client relationship.**
- 7. The healthcare system.**
- 8. Preventive healthcare/ prophylaxis.**
- 9. The role of foreign languages.**
- 10. Conventional vs. alternative medicine.**

**Situation**

**Task:** Use the information presented in the table below to interact with the client in a professional way.

**Location:** Pharmacy

**Time:** 10.00 a.m.

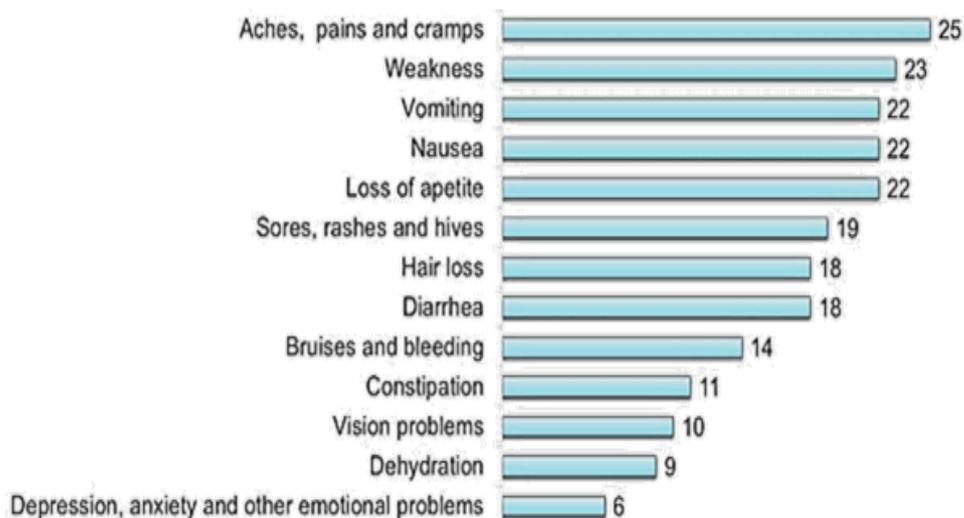
**You:** Pharmacist

**Patient:** Mr./Ms. Jackson, a 30-year-old patient presents with a complaint of burning, itchy eyes.

	<b>TASK</b>
Reason for visit	<ul style="list-style-type: none"> <li>- Greet the patient and describe the purpose of the interaction.</li> <li>- Find out what the patient needs (prescription/OTC medication).</li> <li>- Acquire information about previous usage and experience.</li> </ul>
Presenting complaints	<ul style="list-style-type: none"> <li>- Current problem and chief concern for visit.</li> <li>- Enquire about the onset of the problem, provoking, relieving factors.</li> <li>- Quality and severity.</li> <li>- Find out about the treatment received.</li> <li>- Understand the impact on life.</li> </ul>
Past medical history	<p>Ask the patient about:</p> <ul style="list-style-type: none"> <li>- previous diseases of the eye or allergies</li> <li>- applied treatment</li> <li>- effectiveness of treatment</li> <li>- chronic diseases - treatment for chronic diseases.</li> </ul>
Medication history	<p>Find out about the administered drugs (OTC or prescription drugs)</p> <ul style="list-style-type: none"> <li>- dosage and frequency</li> <li>- route (oral, topical etc.)</li> <li>- past medications and adherence (consistent with taking the medications)</li> <li>- adverse reactions and allergies.</li> </ul>
Assistance/Instructions	<ul style="list-style-type: none"> <li>- Explain to the patient what was prescribed (eye drops for the infection).</li> <li>- Find out what the patient knows about the product.</li> <li>- Give instructions on dosage (one drop), route of administration (drop into each eye), frequency (4 times a day), duration of therapy (5-7 days).</li> </ul>
Side effects and drug interaction	<ul style="list-style-type: none"> <li>- Inform the patient about drug interactions (no contact lenses).</li> <li>- Explain the advantages (relieve symptoms).</li> <li>- Explain the side effects (redness, itching, burning, stinging pain).</li> <li>- Explain the precautions (children, driving, pregnancy, storage, overdose, expiry).</li> </ul>
Further steps and closure	<ul style="list-style-type: none"> <li>- Offer available options (generic option, less expensive).</li> <li>- Summarize the regimen.</li> <li>- Check understanding, encourage questions.</li> <li>- Close the interview.</li> </ul>

Describe and explain the following diagram. Present the factual information in 5-6 minutes.

### Side Effects of 27 Common Breast Cancer Drugs



Source: <http://scifedpublishers.com/fulltext/side-effects-of-common-breast-cancer-drugs/22038>